



SERVICE HOTLINE

REFERENCE NUMBER: 250/2020

12 November 2020

Johannesburg
Stock Exchange

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TRADING & INFORMATION SYSTEM START-UP DELAY – 12 NOVEMBER 2020

We experienced a delay in the start of the JSE Trading and Information System (MIT) this morning, 12 November 2020. The delay was a result of JSE morning processes, which took longer than anticipated.

Clients are normally able to establish connections from 05h45 and the delay resulted in connectivity from 06h30. Market data published as per normal schedule at 07h00 and all other market operations were not affected by the delay.

We identified the cause of the delayed processes and implemented measures to prevent similar future occurrences.

Thank you for your patience and understanding during the delay.

Markets / Services:

JSE Equity Market

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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